

MAINTENANCE & SPARE PARTS

Sapphire has over 25 years of experience in doing all sorts of repairing work of forklifts. Our expert technicians can help you achieve lower maintenance cost and more time. Our repair services include but not limited to engine maintenance and complete overhaul, brakes, tune-up, hydraulic leaks, leaking cylinders, seals, electrical, mechanical, steering, starter, alternators, greasing full unit, batteries, and chargers.

Annual Service Contract

This is a routine contract of 3 minor + 1 major service performed on a quarterly basis. We also have option for 5 minor + 1 major service or even monthly basis for customer specific requirements.

Comprehensive Maintenance Contract

In addition to the Service contract this option includes all key parts and labor cost. It is generally more expensive but gives you the option to focus on your business.

On-Call Basis Service

Whenever you need a service do give us a call and we will be happy to attend. Note that additional charges are applicable for all inspections conducted in this option. This gives you the flexibility to service the unit when you want.

Our Service Include

1. General repairs / maintenance / full refurbishment
2. Three types of maintenance contracts
3. Battery service, management and cell replacement
4. Complete Engine overhauls
5. Hydraulic system, pump, Jacks and seal repairs
6. Electrical repairs including starter and alternator motor repairs
7. Full scale diagnosis with the help of equipment specific software.
8. All types Controller repair and replacements available.



We do all kinds of Forklift Rental and Repairs

Rental a forklift from one month to sixty months and we will take care of maintenance, insurance, tyre, battery etc.

Sign AMC- Annual maintenance contract with us today. We have numerous on going offers to support your operational requirements. Call us!

CONTACT US

Rental: 050 915 6567

Repair: 050 390 0150

Email: info@forkliftme.com

Web: www.forkliftme.com

FOR ALL YOUR EQUIPMENT NEEDS!



SAPPHIRE

RENTAL | SALES | SERVICE | SPARE PARTS

COMPLETE MHE SOLUTION UNDER ONE ROOF





4 Whl. Electric F/L

ABOUT US

Sapphire, since its inception, has an unrivaled reputation for reliable and quality rental, servicing and repair solutions, however demanding your application is.

SERVICES WE PROVIDE

- * MHE Rental
- * MHE Sales
- * MHE Service, Repair & Maintenance
- * MHE Spare Parts

Repairs

At Sapphire we understand how important it is to be able to move materials frequently and rapidly on site. Our clients want a reliable, seamless material handling service that doesn't let them down. However, sometimes the worst happens, and a forklift can break down unexpectedly. Centrally controlled from our workshop, the team at Sapphire can swiftly respond to your breakdown to help minimize disruption to your business.

Repairs and servicing can be carried out on-site by our expert team of engineers and we also provide transport services for the repairs on those machines which need to be brought back to the workshop. All makes and models of forklift and truck are handled, and the service engineers can carry out all types of work from minor adjustments to major rebuilds. There is also a traction battery and charger repair service on hand if required. Our workshop is equipped with the latest diagnostic equipment so as to effect quick, long-lasting repairs that are equal to or exceed the original equipment manufacturer's specifications.

We find this level of response and care provides our customers with the best forklift repair service and breakdown cover in the industry. We target a four hours max response time and in desperate circumstances where the forklift cannot be repaired, we can also provide a temporary replacement from our hire fleet of equipment so that you don't have to stop production or incur any downtime in your operations.

Parts

We carry a vast stock of forklift parts for all makes of forklift and other materials handling / forklift truck equipment at our warehouse in Dubai, U.A.E. which we can deliver anywhere in the U.A.E. within 24 hours once in stock.

An experienced company with over 15 years' experience of supplying forklift parts throughout the U.A.E and GCC. We supply parts for any make of forklift.

If we don't have the parts in stock ourselves, we will source them for you from our suppliers and get them sent direct to you. We provide quality replacement parts for all brands and makes, including hard-to-find ones. If you need a forklift part but do not have the part number, simply provide us with the model and serial number of your machine and a description of the part required, and we will do the rest.

Battery

It's a well-known fact that well-maintained forklift batteries last longer.

However, with increased pressure on staff and a lack of manpower, we understand that it is often difficult for customers to find the time to maintain their batteries properly. This lack of maintenance can invalidate the manufacturer's warranties, put trucks out of action, and can cost your business money and cause great inconvenience.

Sapphire can offer you a maintenance contract and take this responsibility away from your staff. We can arrange for our experienced engineers to make regular visits to your premises to suit your requirements.

They can carry out all of your battery electrolyte monitoring, clean your batteries, carry out safety checks and minor repairs and inspect your batteries and report on their condition at a frequency to suit you. Our Workshop is equipped with the latest in computerized charging and discharge testing equipment.

Contact us for the below battery services

- *Sale of new Battery
- *Service & Maintenance of existing battery
- *Battery accessories viz. Battery water, Battery Filling System, Caps, Trays etc
- *Battery Monitoring systems
- *Battery handling equipment
- *Purchase of old scrap battery



Reach Truck



CBT Forklift



Power Pallet Truck



Order Picker



Scrubber Dryer

