

AIRVAC

ايرفاك للمقاومات التبريد و التكييف ذ.م.م



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uae, Abu Dhabi



Airvac.co



Extreme Cooling Adjust according to your needs.

ABOUT US:

AS A HUMBLE VENTURE BY SMALL GROUP OF HVAC PROFESSIONALS; **AIRVAC** WAS ESTABLISHED IN ABU DHABI UNITED ARAB EMIRATES. OUR AIM WAS TO APPLY THE EXPERIENCE WE GAINED FROM THE HVAC PERCEPTION WE WERE A PART OF; TO DELIVER THE OPTIMUM SOLUTION TO OUR CUSTOMERS.

DRIVEN BY ITS MISSION "TOTAL CUSTOMER SATISFACTION", OFFERS A BROAD PORTFOLIO OF PREMIUM INTERNATIONAL QUALITY PRODUCTS AND SERVICE THAT HAVE WORKED EFFICIENTLY IN VARIOUS OF UAE.

VISION:

TO GROW WITH COMPETENT PRODUCTS AND EMPLOYEES TO PROVIDE CONSISTENT QUALITY AND CUSTOMER SATISFACTION.

MISSON:

TOTAL CUSTOMER SATISFACTION.





Services beyond comparison

SERVICES:

- ◆ COMPLETE HVAC SOLUTION WITH DESIGN.
- ◆ TURNKEY AND RETROFIT SOLUTION IN DX AND CHILLED WATER SYSTEM.
- ◆ REPAIR AND MAINTENANCE ALL KIND OF EQUIPMENT SUCH AS DUCTED SPLIT, PACKAGE UNIT, AIR HANDLING UNIT'S AND CHILLERS.
- ◆ VENTILATION & EXTRACTION SYSTEMS (SUPPLY, INSTALLATION AND EXECUTION).
- ◆ AIR AND WATER BALANCING WITH THIRD PARTY CERTIFICATION.
- ◆ UP-GRADATION OF EXISTING SYSTEM.
- ◆ CHEMICAL TREATMENT SOLUTION (SUPPLY AND INSTALLATION).



SERVICES PORTFOLIO

SERVICES

ON-CALL REPAIR SERVICES:

TECHNICAL TEAM IS ARMED WITH EXPERIENCE, EXPERTISE AND LATEST TOOLS. THEY CARRY OUT IN-DEPTH INSPECTION OF DEFECTS AND DEFICIENCY THAT EXIST IN YOUR AIR-CONDITIONING EQUIPMENT TO PRODUCE RECTIFICATION PROPOSAL TO RESTORE THE EQUIPMENT BACK TO ITS OPTIMIZED OPERATING STATE IN COST EFFECTIVE MANNER.

COMPRESSOR REPAIRS:

WORKSHOP IS EQUIPPED WITH DEDICATED COMPRESSOR REBUILDING FACILITY THAT ENABLES YOU TO HAVE YOUR COMPRESSORS REPAIRED EVEN IF THEY ARE MECHANICALLY DAMAGED, SAVING YOU FROM INVESTING IN NEW COMPRESSORS. WE PERFORM EXTENSIVE REPAIRS FOR BOTH SEMI-HERMETIC AND SCREW COMPRESSORS AT ITS STATE-OF-THE-ART WORKSHOP.

DUCT CLEANING:

IAQ AND ITS IMPACT ON OUR HEALTH ACCORDING TO STUDIES WE SPEND AS HIGH AS 90% OF OUR TIME INDOORS. WHILE THE OUTSIDE ENVIRONMENTAL POLLUTION MAY HAVE EFFECT ON US, THE IMPACT OF QUALITY OF THE AIR INDOORS, ALSO REFERRED TO AS INDOOR AIR QUALITY (IAQ), CAN BE SIGNIFICANT WITH INDOOR CONCENTRATION OF POLLUTANTS BEING FOUND AS HIGH AS 2 TO 5 TIMES IN COMPARISON TO OUTDOOR CONCENTRATIONS.

RETROFITS & UPGRADES:

WHEN FACED WITH TIGHT BUDGET CONSTRAINTS THAT HOLD YOU BACK FROM REPLACING OLD EQUIPMENT, OUR RETROFIT SOLUTION PROVIDES YOU OPTION OF RENEWING AND MODIFYING YOUR OLD EQUIPMENT.

THE SOLUTION COMBINES ANNUAL MAINTENANCE CONTRACT, WHICH GUARANTEES EXTENSION OF THE MODIFIED EQUIPMENT WITHOUT HAVING TO REPLACE THE UNIT. OUR TECHNICAL EXPERTS CARRY OUT DETAILED ASSESSMENT ON POSSIBILITY OF BOTH ELECTRICAL AND MECHANICAL UPGRADES TO BRING THE EQUIPMENT'S OPERATION AND EFFICIENCY TO LEVELS COMPARABLE TO THAT OF LATEST AVAILABLE EQUIPMENT.

FOCUSED SERVICE STRUCTURE:

TO ENSURE FOCUSED SERVICE TO ITS CUSTOMERS, HAS SEGMENTED ITS AFTERSALES SERVICE INTO VARIOUS SUB FUNCTIONAL TEAMS. EACH OF THESE TEAMS HAS BEEN STRUCTURED IN A MANNER THAT ASCERTAINS SATISFACTION OF CUSTOMER IN TERMS OF THEIR INFORMATION AND SERVICE REQUIREMENT AT EVERY STAGE OF THEIR SERVICE JOURNEY WITH US.

SERVICES PORTFOLIO

SERVICES

WARRANTY & TECHNICAL SUPPORT:

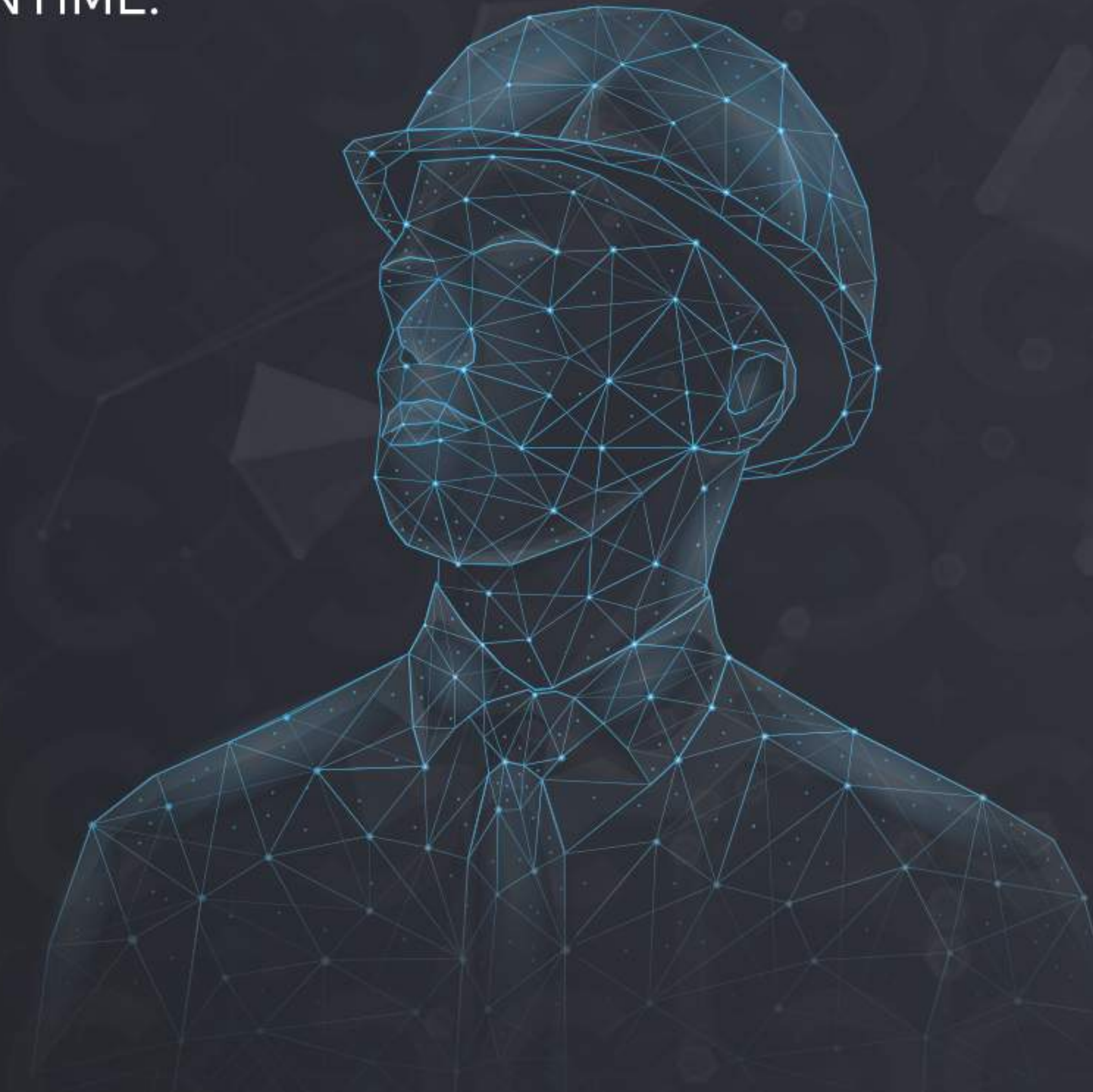
RECOGNIZE THAT WARRANTY CLAIMS FOR HIGH TECH EQUIPMENT CAN BE A TEDIOUS TASK. A DEDICATED WARRANTY AND TECHNICAL SUPPORT TEAM PROVIDES YOU OVER THE CALL TECHNICAL TROUBLESHOOTING ASSISTANCE, GUIDES YOU THROUGH THE STEPS NECESSARY TO VERIFY YOUR WARRANTY AND RECEIVE PARTS WITHOUT ANY HASSLE.

CONTRACTS TEAM:

A DEDICATED CONTRACTS TEAM FOCUSES ON CUSTOMER SITES AND EQUIPMENT UNDER OUR ANNUAL MAINTENANCE CONTRACTS. THE TEAM ENSURES ALL THE SERVICE DELIVERY COMMITMENTS SUCH AS PPM AND WASHING VISITS ARE MET AS PER THE CONTRACT AND SWIFT ATTENDANCE TO ANY BREAKDOWN CALLS. THE TEAM ALSO WORKS CLOSELY WITH CUSTOMER'S SITE REPRESENTATIVES TO ENSURE CUSTOMER SATISFACTION.

REPAIRS TEAM:

REPAIR TEAM SPECIALIZES IN INSPECTING YOUR AIR-CONDITIONING EQUIPMENT IN DEPTH AND PROVIDING YOU COMPREHENSIVE HEALTH REPORT IDENTIFYING ALL THE DEFECTS THAT DEVIATE EQUIPMENT FROM ITS DESIGNED PARAMETERS. THE TEAM OF HIGHLY TRAINED PROFESSIONALS, ARMED WITH LATEST TOOLS AND GADGETS, EXECUTE THE RECTIFICATION OF THESE SNAGS WITH SKILLS THAT TRANSLATES INTO HIGHEST QUALITY OF WORKMANSHIP WITH QUICK DELIVERY OF PARTS TO ENSURE MINIMUM DOWNTIME.



SERVICES

ANNUAL MAINTENANCE CONTRACT:

ANNUAL MAINTENANCE CONTRACTS (AMC) ARE DESIGNED TO PROVIDE YOU PEACE OF MIND BY MAINTAINING AND SERVICING BOTH ALL AIR-CONDITIONING EQUIPMENT AT REGULAR INTERVALS TO ENSURE ITS TROUBLE FREE OPERATION. ANNUAL MAINTENANCE CONTRACT SERVICE PROVIDES YOU UNMATCHED VALUE WITH:

SERVICE PROGRAM:

CAREFULLY DESIGNED SERVICE PROGRAMS AND CHECKLISTS THAT FOCUS ON EQUIPMENT'S PERFORMANCE, MAINTAINING ITS COOLING & ENERGY EFFICIENCY AND MEETING CUSTOMER REQUIREMENT.

TECHNICAL EXPERTISE:

TECHNICAL TEAM IS CAPABLE OF RECOGNIZING ANY ISSUE RELATED TO AIR-CONDITIONING SYSTEMS. WE PROVIDE ANALYSIS REPORTS AFTER EVERY SERVICE VISIT ON EQUIPMENT OPERATION, ITS DEVIATION FROM DESIGNED OPERATING PARAMETERS (IF ANY), ROOT CAUSE ANALYSIS, ANY AREAS OF IMPROVEMENT ETC.

SPARE PARTS:

MAINTAINING AMPLE STOCK OF CRITICAL SPARE PARTS FOR AIR-CONDITIONING EQUIPMENT UNDER WE CONTRACT, WHICH IS ACCESSIBLE BY ITS SERVICE TEAM 24/7 365 DAYS, THUS MINIMIZING EQUIPMENT DOWNTIME.

CUSTOMER FEEDBACK:

EMPHASIS ON CONTINUOUSLY IMPROVING OUR SERVICES USING CUSTOMER FEEDBACK AND EXCEED CUSTOMER EXPECTATIONS.

CUSTOMER CENTRIC PROCESSES:

EMPHASIS ON CONTINUOUSLY IMPROVING OUR SERVICES USING CUSTOMER FEEDBACK AND EXCEED CUSTOMER EXPECTATIONS.

EMERGENCY BREAKDOWN SERVICES:

24/7 BREAKDOWN SUPPORT AND ATTENDANCE.

APPROACH:

ASPIRES TO BE RECOGNIZED AS A HIGH-TECH SERVICE PROVIDER WHO STANDS DIFFERENTIATED FROM THE REST BY:

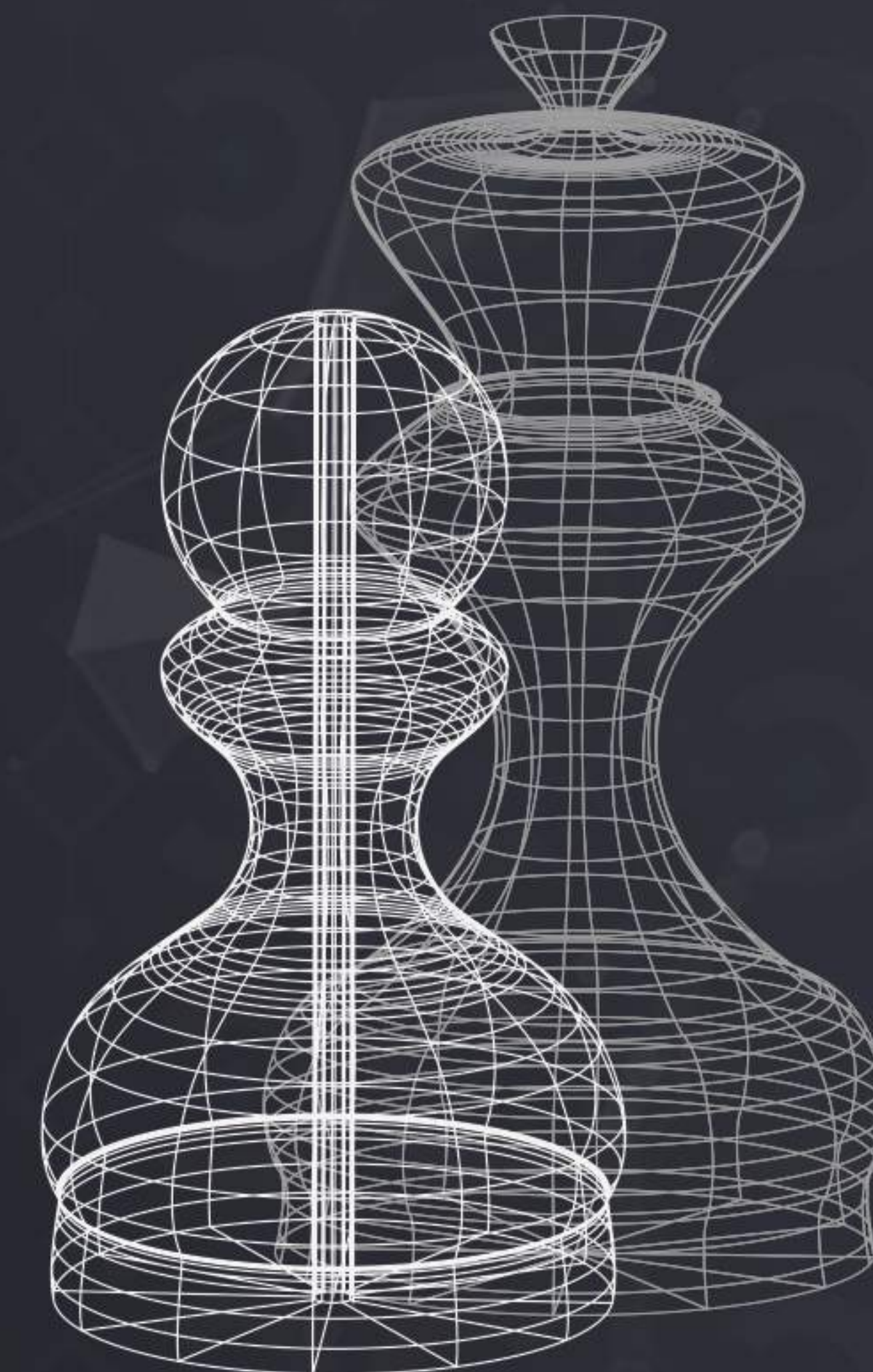
SERVICE PROGRAM:

- ◆ HAVING THE BEST AVAILABLE TALENT IN THE REGION TO ENSURE RELIABLE SERVICE AND WORK OF HIGHEST QUALITY THAT EXCEEDS CUSTOMER EXPECTATIONS.
- ◆ EQUIPPED WITH THE LATEST TOOLS AND INSTRUMENTS, FIELD STAFF ENSURES FASTEST QUICK SERVICE DELIVERY AND CUSTOMER ISSUE RESOLUTION TIME. CUSTOMERS SUPPORT BY ENSURING CONSISTENT STOCK AVAILABILITY OF SPARE PARTS THAT COVER ALL OF THE EQUIPMENT.
- ◆ EXTENDED PRESENCE AND EASE OF ACCESS FOR THE CUSTOMERS BY ESTABLISHING SPARE PARTS SHOWROOMS AND CHANNEL PARTNERS IN STRATEGICALLY CHOSEN LOCATIONS ACROSS THE REGION.
- ◆ ADOPTS PARTNERSHIP APPROACH TOWARDS THE CUSTOMERS' OPERATIONAL OBJECTIVES AND LEVERAGING THE TECHNOLOGY OF IOT TO CRAFT INNOVATIVE SOLUTIONS THAT HELP CUSTOMERS ACHIEVE THOSE OBJECTIVES EFFECTIVELY AND SUSTAINABLY.

SERVICES

EXPERIENCE

IS A BLEND OF PEOPLE HAVING A DIVERSE BACKGROUND WITHIN HVAC INDUSTRY. WITH THEIR CUMULATIVE EXPERIENCE CROSSING OVER DECADES, THE TEAM STANDS SECOND TO NONE WHEN IT COMES TO PROVIDING EFFECTIVE HVAC SOLUTIONS, EXECUTION AND DELIVERY WITH TOTAL CUSTOMER SATISFACTION.



MARKET SEGMENT

- RESIDENTIAL AND COMMERCIAL SECTOR
- SHOPPING CENTER & MALL
- HEALTH CARE CENTER
- GOVERNMENT & PRIVATE SECTORS
- PRECISION COOLING
- HIGH RISE BUILDING & TOWERS
- INDUSTRIAL APPLICATION
- HOTEL INDUSTRY
- SOLUTION ENGINEERING
- DISTRICT COOLING LOW SIDE SOLUTION

PRODUCT PORTFOLIO RANGE:

- ⦿ HIGH WALL MOUNTED
- ⦿ DUCTED SPLIT
- ⦿ COMMERCIAL DUCTED SPLIT
- ⦿ AIR-COOLED PACKAGE UNIT
- ⦿ AHU'S, FAHU & FCU'S
- ⦿ AIR-COOLED CHILLER (ALL RANGE 07 TR –450 TR)

BUSINESS SERVICE:

- ⦿ CUSTOMIZED SOLUTION
- ⦿ CONSULTING SOLUTION
- ⦿ MODIFICATION AND UP-GRADATION
- ⦿ CONSULTING SERVICES
- ⦿ REPAIR AND SUPPORT

PRODUCT BRAND RANGE



TRANE[®]



GENERAL

Johnson
Controls



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