# THE ANSWER TO ALL YOUR COMMERCIAL & RESIDENTIAL FACILITIES MANAGEMENT REQUIREMENTS

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#### **WHO WE ARE**

Ignite FM is your one-stop shop for Facilities Management and fit-out-related solutions. An entity of the esteemed Ignite Group that was formed in 2013, we are an integrated multidisciplinary service devoted to the effective operation of your locations and facilities. We offer a wide spectrum of FM services from AC maintenance and installation, water tank cleaning and pest control to swimming pool maintenance and landscaping works. We pride ourselves on having a purposeful team of seasoned workers to address all your needs, be it as simple as fixing your tap or as complex as remodelling your home. We believe there is no issue we cannot fix, and we do it differently.



### VISION 📕

Our organisation thrives by a simple but clear purpose — to continually better our best and reach new heights of achievements. Our goal is to secure a marguee position in the FM sector in the UAE on the sheer basis of handwork, drive and tenacity.

We aspire to build our business enterprise on the back of valuable assets and resources from the Ignite Group, thus achieving our desired goals.

Ignite FM seeks to steal a march over its competitors by adopting innovation solutions and technologies. We promise to constantly add distinct new features to our services to enable us to serve you better.

#### MISSION **/**

At Ignite FM, we leave no stone unturned and strive to provide our patrons with the highest-quality results possible. Each member of our team is committed towards customer satisfaction, ensuring every detail is taken care of. We come with an unbeatable combination of experience, technical knowledge and a commitment to success, all within the framework of a fun and result-oriented work culture.

We are a customer-centric organisation which is always on the move and committed to the success of our clients and our team. Ignite FM provides its customers with a team of seasoned and professional project managers who come equipped with key skills sets and technical know-how to give your home or organisation the facelift it requires.

Our brand's strong financial position has enabled us to attract and exploit the best local and regional talents to tackle and complete the most ambitious projects. Ignite FM Services brings a wealth of valuable experience in the maintenance industry.

Leadership: Our leadership emphasises on our ethics and integrity and executes a high satisfactory performance to our valued clients.

**Innovation:** We aim to promote and implement the latest industry trends in our approach to provide our clients with the highest quality and cost effective solutions and services.



Whatever your problem, we'll fix it for you. We are always at your service and have got you covered for all your interior and exterior facility needs. Here are some of our signature services:



**TOLL FREE: 800 - 4464** 

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#### **CORE VALUES**

**Teamwork:** Our people are our pillars that lead to our organisational success. We expedite their potential, encourage their performance and reward their achievements.

**Success:** We value our success as an organisation as it leads to the success of our stakeholders. Our 'can-do' approach results in building positive longterm relationships and partnerships.

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#### **AC MAINTENANCE SERVICES**

Ignite FM provides the highest quality workmanship, state-of-the-art technology and reliable service for all your wiring, lighting and power needs. We undertake installation, repair and replacement of mechanical and electrical equipment. Our services come replete with expertise in the following operations:

- HVAC (Heating, Ventilating, and Air Conditioning) systems Chillers, AHUs, FAHUs, FCUs, VAVs, CCUs, Split Units, PAC Units, Window-type, Ducts, Dampers, Extract Fans, Pressurisation Fans, Sensors, Controls, Insulations, Gauges, Meters
- Chilled Water Systems Pumps, Pressurisation Units, Pipes, Valves, Actuators, Chemical Dosing •
- FFS (Fire Fighting System) •

- Industrial Installation, Metal Structures
- Pumping, Motors, Generators, Turbines Works •
- Tanking, Valves, Instrumentation



### ELECTRICAL MAINTENANCE SERVICES

When it comes to electrical work, it is best handled by a team of experienced professionals as it can pose a threat to you and your family. Whether it is a socket that needs replacing, or new lighting to be installed, our expert technicians will be happy to help you with the below systems:

- Power Transmission and Distribution Networks and Systems
- Substation, Plants, Switchgear, Protection .
- Electrical L.V Networks, Outlets, Earthling, Lightening •
- Cabling, Wiring, Lighting, Dimming •
- Telecommunications (Communications and Data) .
- Fire Alarm Safety & Security
- Automatic Control, BMS, Automation, LCS, SMATV, ACS
- LV Work including lighting, small power, power containment, central battery system, UPS, etc. •



## PLUMBING MAINTENANCE SERVICES

Our qualified team of professionals will take care of all your plumbing issues ranging from a dirty water tank to an underground leakage, and from low pressure to no water. You can also reach out to us for bathroom fixtures and treatment of sewage for commercial premises. As part of our services, we manage the following:

- Water and Drainage Distribution Systems
- Supply and installation of water heaters
- Inspection, installation and maintenance of pumps •
- Cleaning drains with high-tech machinery •

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#### **CLEANING SERVICES**

If you want your house to look tidy and spruced up, you should know we handle a repertoire of cleaning services that will make your home feel brand new again. Some of the services we dole out include:

- Floor Polishing sweeping, floor mapping and polishing, scrubbing
- Furniture Polishing
- Carpet Cleaning and Shampooing
- and lint in all areas
- Granite and Marble Polishing and Crystallisation
- Stainless Steel Cleaning
- Hard Concrete Cleaning



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Water and Waste Water Pumping Stations, Water and Sewage Treatment, Filtration and Desalination Plants

Maintain absence of dust, litter, trash, finger marks, encrustation, soil, wax build-up, scale, stain, streaks, spots, debris



#### **INTERIOR DECORATION & CARPENTRY WORKS**

Our team of experienced technicians, interior designers and architects is always on hand to address all your fit-out, interior and exterior household/commercial concerns. Ignite's project managers see each project through to its completion, employing a hands-on approach from the planning to implementation stage. Find below some of the fixtures we install and maintain:

- Doors glass doors, wooden doors, fire exit doors, floor springs and closures, iron monger, hinges, polishing doors, lamination, shutters, grills, hand rail, windows
- Furniture tables, chairs, benches, picture frames, reception counters, waiting area furniture, breakout-out area furni-. ture, food court furniture
- Internal Finish interior decoration, paintwork, parquet flooring, partitions in common area, gypsum works, wall finishing, window curtain, floor tiles, grouting, glazing, cladding, sealant, glue, screed
- External Finish pavements, walkways, interlocks, epoxy painting, external glass, rubber beading, sealant, glue, grouting, facade, cladding, handrails, bollards, signboards, waterproofing, civil works for termite treatment, expansion joints, waterproofing membrane, joinery works, repair of damaged water tanks



#### **RENOVATION SERVICES**

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If you plan to refurbish your home, look no further than Ignite. We offer comprehensive renovation solutions as per your budget and style. Our team will offer you the expertise required to transform the look of your residence/commercial establishment. Whether it's a functional kitchen you are looking for or just some more space in your living room, you can bank on us. Following are the areas we work in:

- Ceiling Remodelling false ceiling, gypsum ceiling, cornice ceiling, designer ceilings
- . cabinets etc
- doors and windows
- Tiling and Brick-laying indoor and outdoor tiling, wall tiling •
- Furniture Fitting designing furniture and installing •





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Bathroom Renovation and Shifting — waterproofing, installation of bathtubs, glass walk-in showers, sanitary fittings,

Kitchen Renovation — remodelling your kitchen, building new cabinets, painting existing cabinets and doors Home Re-structuring — alterations to existing rooms, balcony alterations, adding of aluminium French doors, sliding

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We handle small jobs just as effectively as the painstaking ones. Our team of experts carry out minor works with professional flair and finish to save you precious time. These are some of the services we undertake:

- Picture Hanging, TV Mounting & Fixing Shelves •
- Furniture Assembly, Installing Curtains and Blinds, Touch-up Painting & Carpentry Works
- New Wiring and Trunk Works, Chandelier / Light-fittings Installation



#### **SECURITY SERVICES**

Keeping your home safeguarded at all times is of utmost importance and we understand this better than no one else. For this very purpose we offer trusted personnel who will ensure your home is free from any threat or untoward incident. We handle the following operations:

- Secure premises by periodic patrolling and inspections, Monitor surveillance equipment
- Process permit entry to visitors, deliveries and subcontracted services •
- Prevent losses by reporting irregularities in the premises to the proper authority
- Inform violators of premise policy and procedures •
- Proactively respond to any type of situation in the premises



#### LANDSCAPE SERVICES

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Beautifying your outdoors and maintaining its upkeep is a job we take very seriously. From routine lawn maintenance to full yard rejuvenation and renovation, you can be assured that we will do our best to refresh your property. We provide a wide range of landscaping services of the likes of the below:

- Removal of weeds from plants, Remove and dispose trash, debris, broken or damaged materials •
- Trim plants and replace dead plants, Inspect and treat for insect infestations •
- Clean outdoor furniture, Maintain irrigation systems Softscaping and hardscaping of gardens
- Supply and installation of wooden pergolas, gazebos, sail shades etc
- Supply of garden furniture, Supply and installation of BBQ pit and bar counters •
- Provision of free designs for landscaping



#### SWIMMING POOL SERVICES

In a region like ours we understand how important a role a swimming pool plays, especially in the more hot and humid months. Hence, we wish for you to enjoy a splash without any impediments or worries about hygiene and safety. Our team at Ignite fulfils the following pool duties:

- Maintain the swimming pool to the optimum and its full operation
- Regular cleaning as per standard practice •
- Monitor the pH level of the water
- Adjust chemical as per water clarity •
- Periodic inspections for detection of leaks
- Maintenance of chillers and heaters for pools



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## WHAT MAKES US DIFFERENT?

IGNITE FM offers clients with bespoke value-added services that are unique and exclusive to us, giving our company an edge over other FM companies. These include the following:

#### SECURITY & SURVELLIANCE SOLUTIONS

Our high-tech security systems are full-proof and will ensure your safety at all times. Ignite is committed to designing and delivering a broad range of high-quality security products and systems that make your home a safer place. We provide the below operations:

Video Surveillance

- Access Control
- Intrusion Alarm



#### **AUDIO - VISUAL SOLUTIONS**

Ignite has been a trusted audio visual service partner to businesses and organisations since its launch. We boast of the most comprehensive and advanced AV services available in this region, ensuring the success of our customers' most important meetings and events. You can reach out to us for the following:

- **Digital Signage**
- **Visual Displays**
- **Professional Audio**
- **Collaborative Conferencing**
- IP TV and SMATV



### **BUILDING & HOME AUTOMATION SOLUTIONS**

As cities across the globe get smart, it's also time for your home/establishment to be in step with the latest technologies. To meet this purpose, our company provides professional home and building automation solutions, allowing you to fully automate and control your home/business establishment in a sustainable manner. Some of our offerings include:

- Building Management Systems •
- Guest Room Management Systems
- Lighting Control

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Energy Management



#### **ENERGY SAVING SOLUTIONS**

Our mission is to conserve the unnecessarily wasted energy and provide our clients with safer, more reliable, more efficient, and environmentally friendly energy saving solutions and products thereby maximize savings on energy bills as well as being mindful of the needs of future generations. services we provide within our expertise are as follows:

- Solar panels
- Wall insulations materials
- Ac outdoor unit shade cover
- AC energy saving controllers. .
- AC indoor unit humidity filer.
- Smart energy systems for home control and automation



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خانصب

**OUR CLIENTS** 

هيئة كـهـربـاء وميـاه دبـي Dubai Electricity&Water Authority



مرزي للتطوير العقاري AZIZI

EMAAR

بلديةدبمي DUBAI MUNICIPALITY









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- Akoya Project By Damac (2500 villas) •
- Meydan South Heights 2200 Villas •
- Mall of the Emirates
- Jumeirah Zabeel Saray •
- Wadi Al Safa Tower •
- **Radisson Blu Hotel** •
- AL Qasba Project •
- Al Majaz Waterfront •
- Yas Arena Circuit
- Double Tree By Hilton ٠
- Mirdif City Centre .
- Jumeirah Beach Hotel •
- Bahrain City Centre



## REFERENCES

#### LOCATION

Dubai, UAE Dubai, UAE Dubai, UAE Dubai, UAE Dubai, UAE Dubai, UAE Sharjah, UAE Sharjah, UAE Abu Dhabi, UAE Ras AL Khaima, UAE Dubai, UAE Dubai, UAE Manama, Bahrain

# NEED HELP? CALL TOLL FREE **800 4464**

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