



Dubai Showroom: Tel +9714 2220398 Fax +9714 2226281 Ground Floor, Ahmed Baker Building, Al Boorj Street, Nasar Square, Deira

Ras Al Khor (Al Aweer) Stores: Tel +9714 3333163 Fax +9714 3331295
Warehouse # 37, Sana Street, Ras Al Khor Industrial Area 2

P.O.Box 28718 Abu Dhabi UAE
Abu Dhabi Showroom: Tel +9712 6391234 Fax +9712 6342414
Road # 219, Airport & Passport Road Signal Opposite Abu
Dhabi National Bank behind DHL Showroom, Madinal Zayed

Email sales@electromec-uae.com

ATTITUDE

is a little thing that makes a

difference

WINSTON



INCREASED STOCKING FACILITY





STORAGE OVER 80,000 Sq





Electromec are one of the largest independent electrical distributors in the UAE, providing a range of products and services to a worldwide customer base.



MISSION STATEMENT

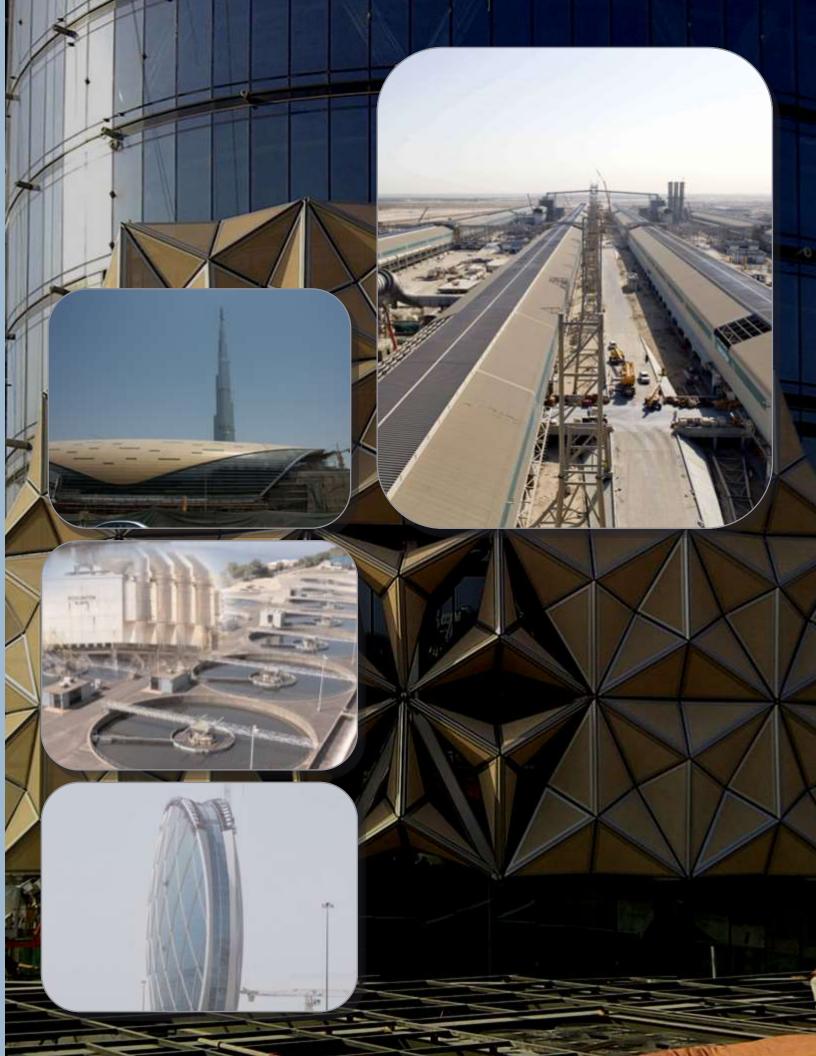
Guided by relentless focus on our imperatives, we will constantly strive to implement the critical initiatives required to achieve our vision. In doing this, we will deliver operational excellence in every corner of the Company and meet or exceed our commitments to the many constituencies we serve. All of our long-term strategies and short-term actions will be moulded by a set of core values that are shared by each and every associate within the Enterprise.

Our friendly, knowledgeable and professional staff will help inspire, educate and problem-solve for our customers. To combine aggressive strategic marketing with quality products and services at competitive prices to provide the best value for our customers. Our vision is to be the recognized performance Supplier of the MEP industry. Being a performance supplier means we will achieve operational excellence, industry-leading customer satisfaction and superior financial performance.

Because we sell Engineered Products, our aspirations must be consistent with the promise and the ideals of the performance of the products which are stored on our shelves. To say that our mission exists independent of the product we sell is to demean the importance and the distinction of being the Best Electrical Wholesaler. As Electrical Wholesalers we are determined to be the very best in our business, regardless of the size, pedigree or inclinations of our competitors.

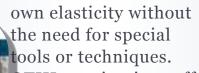
We will continue to bring our industry nuances of style and approaches to Electrical Products which are consistent with our evolving aspirations. Profitable growth through superior customer service, innovation, quality and commitment. Toward this end we will not only listen to our customers and suppliers but embrace the idea that the Company is always at their service.

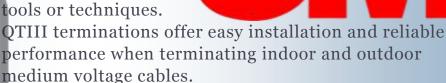




COLD SHRINK TECH

The essence of Cold Shrink technology is its classic simplicity - it moulds round a joint or termination under its







ELECTRICAL TAPES

Since inventing the first vinyl electrical tape, 3M has continued to improve tape technology and offers a 3M™ or Scotch® Electrical Tape for nearly every application. A variety of tapes are available from 3M to meet your insulating and splicing requirements. For example, Scotch® Linerless Rubber Splicing Tape 13oC is a highly conformable, linerless, high-voltage insulating tape that provides excellent thermal dissipation of splice heat and meets industry specifications. Mastic and rubber tapes from 3M can help provide an effective moisture and environmental



TERMINATIONS

They are easier to apply and built to withstand even the most punishing environmental conditions. Enhanced performance at a lower installed cost continue to make 3M the preferred



choice for cold shrink solutions. 3M[™] Cold Shrink QT-III and QT-III terminations are designed using 3M developed track resistant silicone rubber and Hi-K stress control material in conjunction with the unique cold shrink design developed by 3M. . 3M[™] Cold Shrink Silicone Rubber Termination Kit QT-III 7672-S-8 for 69/72,5kV offers a simpler installation

FLEXIBLE CONDUITS

Adaptaflex flexible conduit systems are used to protect criti-



cal power and data cabling. we have de-





veloped into one of the broadest ranges of flexible conduit systems in the market. We provide system solutions for leading organisations in technically demanding markets such as Machinery, Construction, Rail Infrastructure, Marine and Mechnical.

METALLIC CONDUITS

Adaptaflex have a choice of fifteen individual metallic flexible conduit cable protection systems manufactured either in galvanized steel or stainless steel. A range of 3 different metal flexible conduit types provide a solution for liquid resistant specifications with a further 3 conduit options in liquid tight covered steel conduit for especially demanding environments. Metal conduit cable protection ranges are offered in nominal conduit size from 3mm for CCTV/roller shutter doors and for protecting fibre optic cables right up to 75mm for larger cable carrying capacity.



low fire hazard properties or EMI screening then there is the option of high specification tinned copper overbraided for greater EMI protection

NON METALLIC CONDUITS



Adaptaflex have more than 20 different types of non metallic flexible conduit cable protection systems all providing different technical properties for your cable management applications. Flexible conduit cable protection is available in many different materials including a range of engineered materials that provide mechanical / chemical / environmental protection and use the best grades of Nylon, PVC

and Polypropylene, ranging from lightweight to heavyweight nylon with nominal conduit sizes

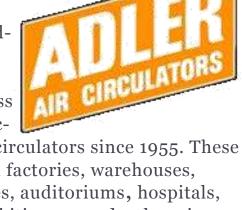
AIR CIRCULATORS

Adler present their range of most sturdily built, high quality air circulators, which are precision engineered on the most advanced principles of aerodynamics and scientific air control.





We are in the business of manufac-



turing air circulators since 1955. These are used in factories, warehouses, shops, cafes, auditoriums, hospitals, ships, exhibition grounds, shopping malls, construction sites, farms, airports, railway stations, hotels etc. Our air circulators are used by Dubai International Airport, General Motors India, General Electric India, Air India, Indian Airlines, Premier Automobiles, Larsen & Toubro, Siemens Ltd, Mahindra & Mahindra, Godrej G E, Godrej & Boyce, Hindustan Lever, Ceat Tyres, Pfizer, Asian Paints, The Taj

Group of Hotels, The Tata Group of Companies, The Birla Group of Companies, Videocon Group, Electrolux India, Reliance Industries, Crompton Greaves, RCF, Bombay Port Trust, to name just a few.

MODELS

Models: Fixed / Oscillating.

Sizes: 24 " (600 mm), 30" (750mm),

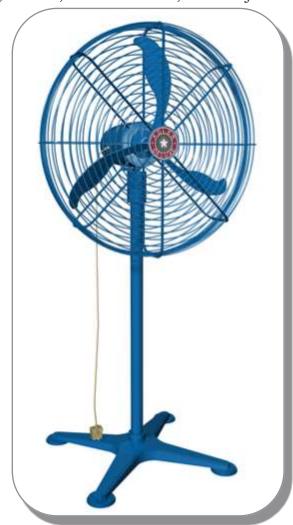
36" (900mm).

Impeller: 2/3 blade type.

Mountings:

Pedestal Stand / Wall Bracket.

Fan Motor: Single Phase.



PLUGS & SOCKETS

PRE Series plugs and sockets use a pin and sleeve design to deliver safe power to stationary and portable equipment such as lighting systems, conveyors, heating and air conditioning



equipment, compressors, pumps or motor generators. Suitable for use in damp, wet or corrosive environments, PRE sockets are available in wall-mount, flush

-mount and mobile versions.



INCREASED SAFETY

Zone 1 and 2 - 21 and 22 II 2 GD ATEX / IECEx IP66 - IK09/10





FEATURES

Wall Socket for 2P - 2P+E - 3P: high impact resistance polycarbonate

Wall Socket for 3P+E - 3P+N+E: high impact resistance fiberglass reinforced polyester

Plug, mobile socket and flush socket: polyamide Safe disconnect mechanism using two flameproof chambers for maximum protection in hazardous locations

Positive polarization ensures that only plugs of the correct style, number of poles and ampere rating can be used

High impact-resistant polycarbonate and fiberglass-reinforced polyester construction Operating temperature: -40°F/-40°C to 131°F/55°C

PRODUCTS

Appleton brand has been the hallmark for electri-



cal products



designed to protect people and equipment while delivering reliable power. We supply the widest range of lighting fixtures, electrical fittings, plugs and receptacles, control stations, distribution panels and more. All are manufactured with the highest quality materials and finishes. hazardous locations (NEC, CEC, IEC, ATEX, and more) and the harshest industrial conditions – onshore or offshore, in any region of the world.

PLUGS & RECEPTACLES

Whether it is an ordinary, wet, corrosive or hazardous location, wherever your access to power must remain uninterrupted and safe, make sure you install EGS Electrical Group plugs and receptacles. From the respected Powertite® and U-Line® Series to custom portable power carts built to your specifications, these solutions set the standard for excellence.

Appleton AE Series pin and sleeve plugs and receptacles are available in 30, 60 and 100 Amp designs, providing safe and reliable power for fixed and portable electrical equipment such as welders, generators, compressors and pumps



FITTINGS

EGS Electrical Group provides a complete selection of conduit bodies, outlet boxes, device



boxes, cable glands and other fittings for both hazardous and ordinary locations. A variety of materials and styles are available to suit your needs for weather and corrosionresistance. Whether you are wiring an office building or an offshore oil platform, EGS Electrical Group has all the top quality components you need.



CONDUITS

Today, Royal Steel Industry Co., Ltd. (RSI) celebrates the

attainment of ISO 9001: 2000 certification from AJA EQS.



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For a medium-scale industry such as RSI, ISO 9001: 2000 certification is a milestone achievement. Not only does it testify true commitment of the company to international quality standards, but it also serves as a passport to enter into more quality-conscious markets.

BS 4568

Feature

Standard length of 3,750 mm.

Both ends threaded according to BS 4568. Metric thread with a coupling screwed on one end and thread protecter on the other.

Have its inside bead removed by special designed machine

Available in Hot-Dip Galvanized both inside and outside



CONDUIT ACCESSORIES



We offer malleable circular boxes that are box structured with a circular shape. The malleable circular boxes have at most three terminals protruding from it. The special geometrical figure of the malleable circular boxes make them adjustable. The various sizes that the malleable circular boxes are available in are 20mm, 25mm, 32mm, 40mm, 50mm. Subjected to custom design the malleable circular boxes are usually available in Black Hot dip Electroplated & Galvanized finishes.





IDEX CORP

Founded in Denver, Colorado in 1937, BAND-IT is acknowledged as the world's leader in quality engineered band clamping and fastening solutions. BAND-IT, a unit of IDEX Corporation, has a global network of sales and manufacturing facilities serving users worldwide.

STAINLESS STEEL CABLE TIE

BAND-IT is proud to deliver a complete section of strong, corrosion resistant ties. Bundle, Tie or Fasten with a wide variety of locking styles to meet your application needs. The buckle is part of the tie, making installation easier.

CE Marked, DNV Approved, Coast Guard Approved Self-locking ties.

Available in two widths: 0.180" and 0.310"

Speedy Application

Selectively coated Nylon 11 or uncoated styles available.



IDENTIFICATION SYTEMS



EASY READ characters slide onto any 3/8" tie. Pictured above the Multi-Lok tie is on the left and BAND-IT® tie is on the right.

316 stainless steel.

Easy to read in dim light and inaccessible places.

Complete range of individual letters, numbers and symbols.

Slide directly onto cable ties to create a self-contained wrap tag.

CABLE TERMINATION



CMP Products is a leading specialist manufacturer of Cable Glands, Cable Connectors and associated accessories, used extensively for power, control, lighting and instrumentation cable applications in connection with IEC and NEC cables.

Having the widest portfolio of Cable Gland products to meet every

kind of situation imaginable, CMP offers a variety of solutions for use in Marine, Explosive and Non Explosive (Industrial) Atmospheres.

STANDARDS

CMP design and produce Cable Glands with Ex d/Ex e Zone 1, Zone 2, Zone 21 & Zone 22 Approvals for use in Gas Group IIC environments under CENELEC & IEC Area Classification rules. Additionally Cable Connectors for NEC Classified Explosive Atmospheres Locations, are available for Class I, II & III, Divisions 1 & 2, where Gas Groups A, B, C, D and Dust Groups E, F & G are present. International Explosive Atmospheres Approvals are held from SIRA, CEPEL/ Inmetro, CSA, UL, GOST, NEPSI, TUV, and CIDET. In



addition Marine Classification Society Approvals from Lloyds, DNV & ABS are also held.

FUNCTIONALITY



The main functions of the cable gland are listed briefly as follows :-

Cable Glands may provide environmental protection by sealing on the outer cable sheath, excluding dust and moisture from the electrical or instrument enclosure.

Cable Glands may facilitate earth continuity in the case of armoured cables, when the cable gland has a metallic construction.

Cable Glands may provide a holding force on the cable to ensure adequate levels of cable pull out resistance.

WIRE MARKING



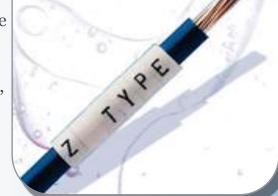


Critchley - Quality Wire Marking & Cable Accessories old shrink tubing is easier to install than hot shrink tubing, without requiring any special tools or special training.

Z TYPE MARKERS

The Z-Type marker has an expanding gusset which enables each size of marker to accom-

modate a wide range of cable sizes. The size range allows marking of cables from less than 0.5mm to 35mm As well as straight cut, chevron cut markers are available for interlocking and alignment of mark. Z-Type markers are also available colour coded to BS6746C:1993
SERVICE TEMPERATURE RANGE: -45 to +70 deg C.
MATERIAL: Plasticised PVC. MARKS AVAILBLE: A-Z, 0-9, +, -, /, phase, earth.



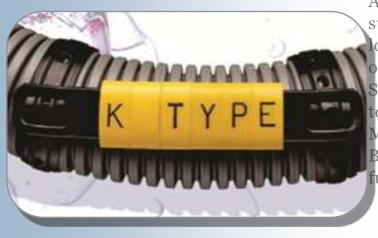
K TYPE MARKERS

The K-Type marker has an elliptical profile which allows a wide cable diameter range from 4mm to 10mm to be accommodated.

An alternative method of fixing using carrier strips and retaining straps in various forms allows the K-Type marker to be used for marking of outer cable.

SERVICE TEMPERATURE RANGE: -45 deg C to +70 deg C.

MATERIAL: Plasticised PVC. MARKS AVAIL-BLE: A-Z, 0-9, +, -, /, phase, earth, blank and full stop.



POWER CABLES

Low Voltage cables are used to supply power to large motors and other industrial equipments. These cables are manufactured for a voltage range of 1kV to 3.3kV for IEC and BS specifications.





Ducab's range of Low Voltage Cables includes: Ducab PVC insulated wiring cables can be manufactured to higher operating temperature using insulation with a special grade PVC customized for client specific requirement.

CONTROL & AUXILLIARY CABLES

Control and auxiliary cables both armoured and unarmoured can be offered with a common/overall screen or shield. The screening material is plain annealed copper tape/copper laminate/aluminium laminate as specified

Low smoke and low acid gas fume emission in fire conditions

Improved fire protection that reduces the risk to building occupants

Slow to ignite, burn slowly and most importantly, emit much-reduced amounts of smoke and fumes during fire allowing people to escape.



Unit Thoses with Ducab

MEDIUM & HIGH VOLTAGE

In collaboration with DEWA and ADEWA, the new MV / HV/EHV manufacturing facility in Dubai. The factory has been designed to make a complete range of high voltage cables to the highest international standards. The factory capacity will meet the full demands of the UAE to develop the country's infrastructure as well as have potential to contribute to the continuing economic growth of the nation by

supplying to export markets. Ducab HV will manufacture single core copper/aluminium conductor with XLPE insulation and PVC/PE sheathing up to 2500mm² in voltage range of 66kV to 400kV.





EARTHING BRAIDS

we offer a wide choice of braid types (flat, round, rope and layered), strand sizes, finishes, termination options (crimped, pressed and swaged), insulation and identification.

By selecting the correct braid, termination and insulation, our bonding leads are optimised for each application and required performance criteria with respect to temperature, flexibility, corrosion resistance, weight and electrical characteristics.



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KOMPRESS TIES & FIXINGS

Kompress Cable Ties are produced to comply with the requirements of Military Specification MIL-S 23190E. They have a work-

ing temperature of -40°C + 85°C and are primarily manufactured



from virgin nylon 66 in natural colour, unless specified otherwise, as indicated as below. Kompress Cable Ties are normally supplied in

packs of 100 pieces. Most cable ties and accessories are available in black colour.



COPPER TERMINALS & LUGS

Copper tube lugs for use on multi-stranded cables supplied in a wide range of sizes.

Features

- Bell mouth for easier cable insertion
- Electro-tin plated to BS1872,1984
- Pure grade copper base to BS2871



TERMINATION TOOLS

Copper tube lugs for use on multi-stranded cables supplied in a wide range of sizes.

Features

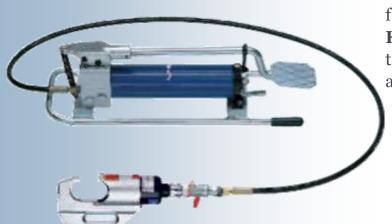
- Bell mouth for easier cable insertion Electro-tin plated to BS1872,1984
- Pure grade copper base to BS2871



CRIMPING TOOLS

Klauke is a manufacturer of tools and connectors such as cable lugs and cable end sleeves. This company sells step





bits, voltage tester or digital multimeter from Greenlee as well. Our strong brands Klauke and Greenlee are particular for the electronics, plumbing, heating and automotive industry.

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SOCKETS



Our medium-sized company was founded in 1935 when Aloys Mennekes received the master craftsmen senior electrician certificate and set up his own business.

> Today MENNEKES has more than 900 employees worldwide, two thirds of them are based in Germany. Production for the international market takes place in our headquarters in Kirchhundem/Sauerland region and in Neudorf/Erzgebirge...

SPECIALIZATION

The range of products has grown and today numbers over 11,000 different standard and specialised items. The range covers standardised CEE in-

dustrial plugs and sockets in different shapes and designs: plugs, connectors, sockets with and without switches, plug and socket devices for containers and for camping, and products for numerous other purposes, as standard devices or developed specially to meet particular customer requirements. Over these years MENNEKES has developed a charging devices that fulfil all today's needs while being ready for those of the future.

We take a holistic approach to electro-mobility and develop components such as sockets, charging cables and vehicle plugs as well as complete charging sta-



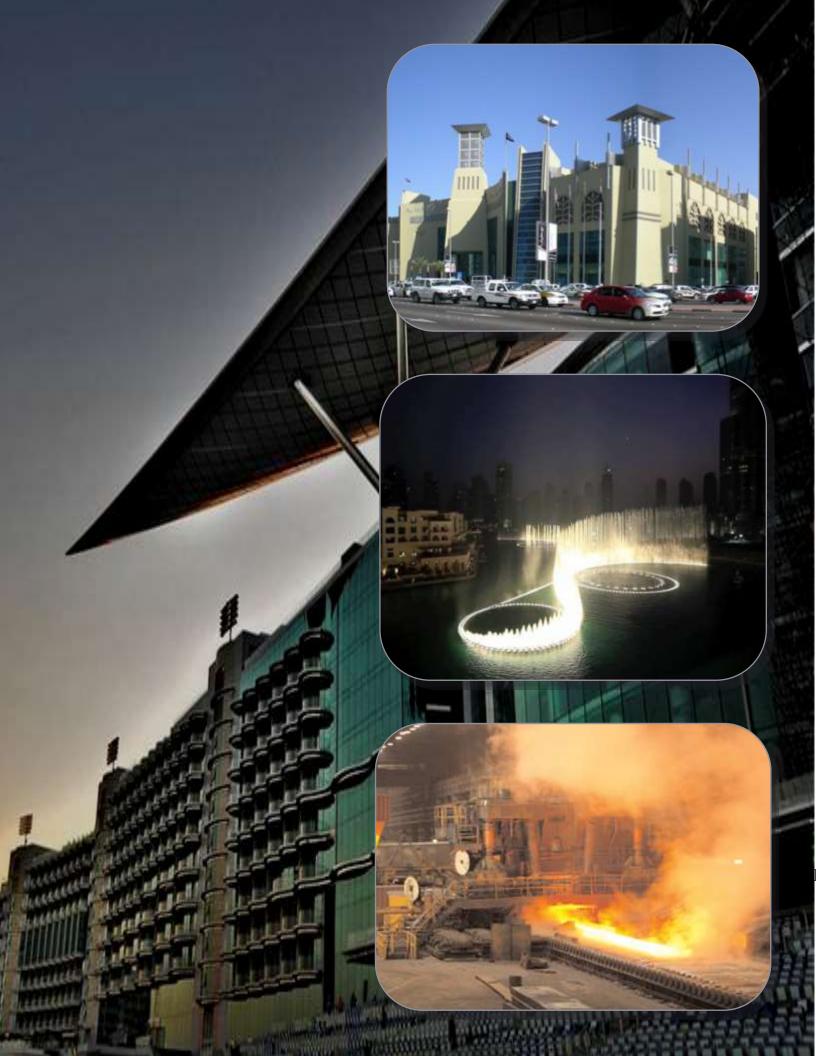
tions for a variety of different commercial and private uses.



QUALITY PRODUCTS

MENNEKES plugs and sockets are quality products. All companies in the MENNEKES group are certified according to the DIN EN ISO 9001 standard. Our products have attracted more than 3,000 attestations and accreditations.

They promise you quality and performance and are committed to it. Extremely high quality, reliability, safety, innovative drive, proximity to the market and sustainability in our business are the qualities that single their brand out.



THE BASICS

Panduit was born from innovation. In 1955 they launched their first product, Panduct Wiring Duct, a new invention that uniquely organized control panel wiring and allowed





new wires to be added quickly and neatly. Since that time Panduit has introduced thousands of problem solving new products and remained committed to providing innovative electrical and net-

work infrastructure solutions. together for strain relief and protection

MISSION

Panduit and their partners work with you to overcome business challenges and implement real-world solutions that create a competitive business advantage. Panduit offers the broadest range of solutions, from data centers and intelligent buildings to manufacturing operations, to help you build a smarter, unified business foundation.





A REVOLUTIONARY NEW DESIGN IN STAINLESS STEEL TIES!

Engineered for the most extreme applications...

- ☐ World's highest rated loop tensile strength ball locking tie for an extra margin of safety
- ☐ Aggressive head design provides higher retained tension for a more secure bundle
- ☐ Exclusive lead in design for quick, easy threading for fastest installation time.

THE PURPOSE

The requirements of the IEE Wiring Regulations



state that "Every cable or conductor used as a fixed wiring shall be supported in such a way that it is not exposed to undue mechanical strain". BICON Cable Cleats meet this requirement with the added bonus that they also enable a neat and orderly installation to be achieved. BICON Cable Clamps satisfy all the above criteria, and items are available to suit the most hostile of environments. For example, certain cleats can withstand temperature excursions up to 1000°C for up to two hours.

MULTI CLEAT

BICON (Prysmian) Multicleats can be used for all types of cables routes. They are made using non-magnetic materials. BICON (Prysmian) Multicleat bases available as either single or two fixing designs and are also available in a variety of materials and finishes.

Description:

A BICON (Prysmian) multistrap is a strap complete with a tensioning clip, securing pin and winding key all made from highly corrosion resistant non-magnetic stainless steel, they are used as an intermediate restraint between BICON (Prysmian) Multicleats.



TWO BOLT CLEATS



Aluminium Two Bolt Cleats 51-159mm Cable Diameter

FIRE SURVIVAL CABLE

Pyrotenax is the essential fire survival cable. It possesses a number of characteristics which together provide a distinctive combination of dependability, versa-



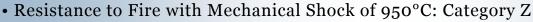
tility and permanence, allowing it to be used in even the most difficult and demanding wiring applications.



PERFORMANCE

Pyrotenax exceeds all worldwide fire performance standards by far. It is manufactured, tested and LPCB approved to BS EN 60702-1. The cable easily complies with the most severe BS 6387: 1994 Performance Requirements for Cables Required to Maintain Circuit Integrity under Fire Conditions:

- Resistance to Fire of 950°C for 3 hours: Category C
- Resistance to Fire with Water Spray of 650°C: Category W





THE BASICS

This confirms that the Pyrotenax cable is very robust yet pliable, waterproof and fireproof, resistant to radiation and corrosion, non-ageing, being capable of carrying current at temperatures in excess of 1000°C, all the characteristics you would want in a fire survival cable.





INSTRUMENTATION CABLE

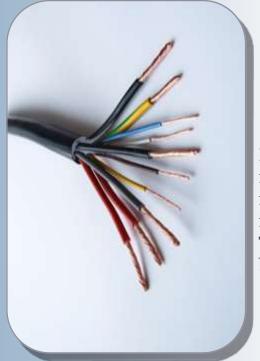


Permanoid Ltd. is one of the UK's leading cable manufacturers, based in Manchester, England. Manufacturer of **Tri-rated** panel wiring cables as well as offering an extensive range of **Equipment wires**, **Instrumentation cables** to **BS5308**, **PAS5308** & **BS EN 50288-7**, **Speaker cables** and many other products. They offer braiding, armouring and sheathing capabilities, with an extensive range of wires and pvc and polyethylene compounds.

TRI RATED PANEL WIRE

Tri-rated cable, also known as panel wire or BS6231 cable. These equipment wires meet the stringent requirements of UK BS6231, UL and CSA. These cables are for use at alternating voltages not exceeding 600V to earth and direct voltages not exceeding 1000V to earth. The conductors are plain annealed copper. They are most commonly used as internal connectors in motor starters, switch control, relay and instrumentation panels.





BS5308 CABLE

BS5308 (PAS5308) & BS EN 50288-7 cables designed to connect electrical instrumentation and communication systems in and around process plants in the oil, gas, petro-chemical industries, power generators and other process industries. They may also be used on intrinsically safe circuits. These cables are not for direct connection to the public mains supply.

ELECTRICAL THREAD CONVERTORS

RAXTON)

Raxton are suppliers of electrical thread



conversion products for hazardous area and industrial applications. Products include adaptors, reducers, stopping plugs and breather drain plugs.

Products are Exd and Exe certified. Approvals in-

clude SIRA, ATEX, GOST, INMETRO and IECEx.

ADAPTORS & REDUCERS

Raxton Exd Adaptors provide a means of connection

between dissimilar thread forms or sizes. Standard adaptors have a hexagonal body, where space is a critical factor, adaptors can be offered with a round body with a diameter equal to the A/F dimension of the standard item. Raxton adaptors are marked with the applicable approval number and size. Raxton Exd Reducers effectively reduce the threaded entry diameter of an enclosure to accept a gland or fitting with a smaller thread. Reducers may also be supplied to accept smaller glands of alternative threads forms.

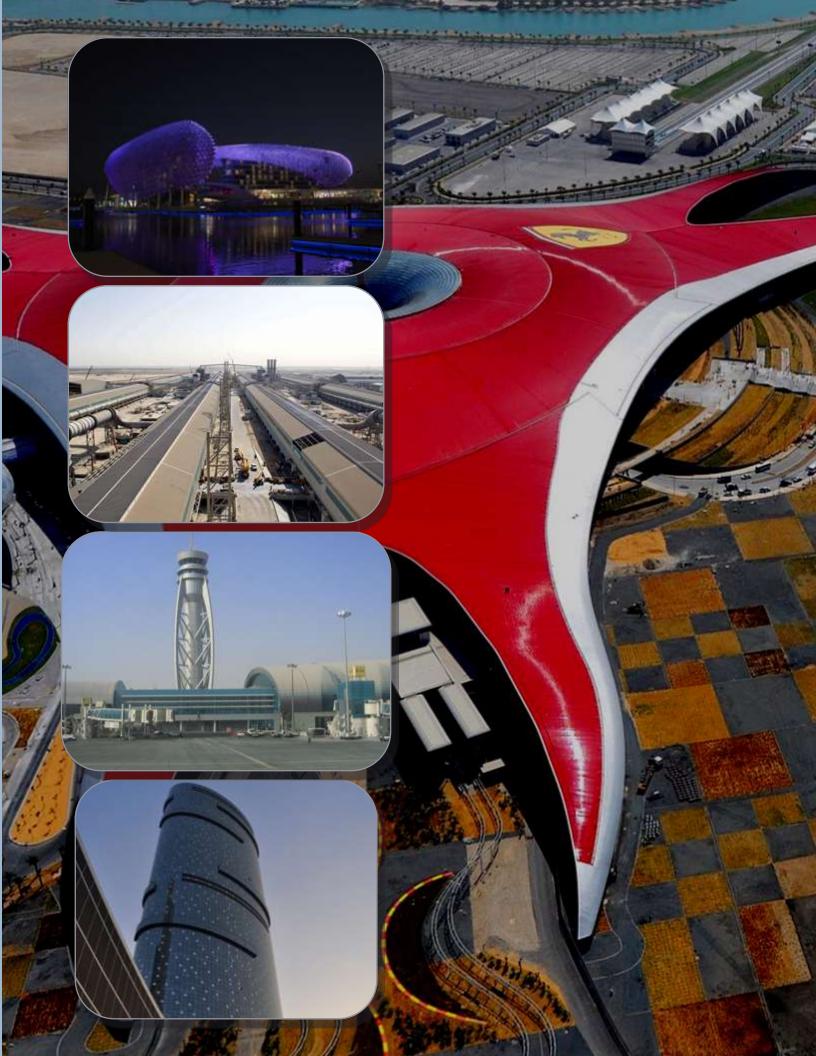


PLUGS, DRAINS & BREATHERS

Raxton's comprehensive range of Stopping Plugs are designed to close any unused entries in electral equipment without revoking existing certification. Tamper proof Plug Type CF, RX Plug Type



CB, Hexagon Head Plug Type CK, Dome Head Plug Type CQ, Hollow Hexagon Head Plug Type CY. The Raxton Exd Breather Drain is designed to effectively drain moisture from an enclosure, allow air from the enclosure to vent into the surrounding atmosphere thereby minimising moisture build up and provide the explosion proof safety required by a hazardous area environment.





LIGHTING



The Thorlux range of luminaires is designed, manufactured and distributed by Thorlux Lighting, a division of the F.W. Thorpe Plc group. Thorlux luminaires have been manufactured continuously since 1936, the year Frederick William Thorpe founded the company. The Company now operates from the Group's modern 14,410 square metre self-contained factory in Redditch, Worcestershire, central England.

FLUORESCENT EMERCENCY BULK-

HEADS

IP65 luminaires for internal or external use. Maintained or non-maintained emergency and AutoTest versions. Optional self adhesive legend kit. Applications: walkways, car parks, exits, subways and canopies.

Wall mounted luminaires suitable for indoor or outdoor use. Die cast aluminium body and frame with polycarbonate or thermally shock resistant borosilicate glass cover. Optional photocell control and wire guard available. LED versions.





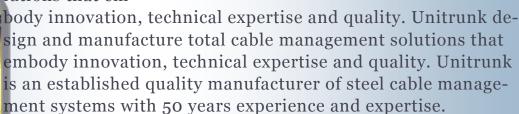
AMENITY LIGHTING EXTERIOR

IP65 enclosed general purpose floodlights with broad distribution, various lamp options up to 400W. Corrosion resistant and fire-retardant GRP moulded body with clear toughened safety glass cover. Optional photocell. Low glare floodlights with double asymmetric light distribution. Die cast aluminium body and clear toughened safety glass. Light pollution is strictly controlled with the use of internal reflectors and baffles to provide zero upward light.

CABLE TRAY & TRUNKING

Unitrunk design and manufacture total cable

management solutions that em-



UNITRUNK

CABLE TRUNKING

Unitrunk standard trunking is manufactured from pre-galvanised steel and is supplied in 3m lengths. Other sizes and finishes are available on request. A complete range of trunking and fittings manufac-

tured to standards as described in BS EN 50085-1:2005 and manufactured throughout in best quality hot dipped galvanised sheet steel to BS EN 10346:2009 giving maximum protection from corrosion.

CABLE TRAY

Available in light, medium and heavy patterns produced in pre-galvanised mild steel to BS EN 10346:2009 or galvanised in accordance with BS EN ISO1461. All trays conform to BS 61537:2007 with a wide range of materials and finishes available. Unitrunk's Heavy Duty Ca-

ble Tray is produced in pre-galvanised mild steel to BS EN 10346:2009 or galvanised in accordance with BS EN ISO1461 and conforms to BS 61537:2007. A wide range of materials and finishes are also available



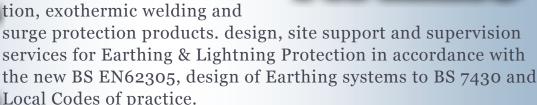




EARTHING SYSTEMS



A N Wallis & Co Ltd established in 1946 is a world leading manufacturer of earthing, lightning protection, exothermic welding an





LIGHTNING PROTECTION

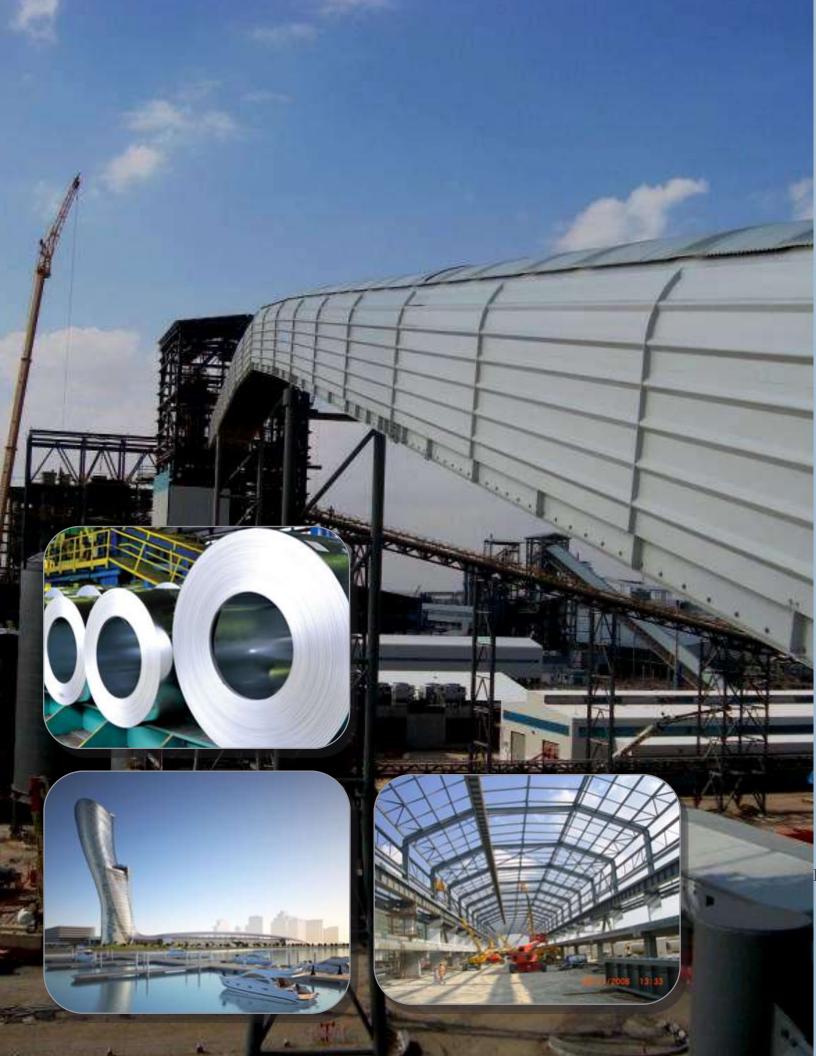
With extensive experience and technical expertise, we can also design and advise on lightning protection schemes to suit your individual requirements. We have designed and supplied materials for projects including high rise buildings, bridges, telecoms installations, towers and stadiums. Such is our reputation for high standards that Wallis equipment is used around the world, including the Middle East and Far East, with stocking distributors in key areas. If you've selected Wallis for structural lightning protection products, why not make us your choice for surge protection equipment too.

EXOTHERMIC WELDING



Cu-nnect Weld Metal is a high quality mixture of copper oxide

and aluminium, contained inside plastic cartridges which are packed in boxes of 10 or 20 pieces depending on the powder weight. The metal retaining discs are contained in a separate



🥋 Al-Futtaim engineering







ALSTOM Drydocks World

شركة أبوظبي الوطنية للفنادق Abu Dhabi National Hotels





برو ح Borouge





ALI & SONS CO. L.L.C.

المسيعود للسيبارات Al Masacod Automobiles





LARSEN & TOUBRO











ARCHIRODON





















NPCC















Our Commitment to Customer Service

1. KEEP YOUR PROMISES.

If you say you are going to do something, do it. Whenever there is a change beyond your control, communicate that to the customer as soon as possible.

This will save time and money for both our customers and us.

2. PUT CUSTOMERS FIRST.

Our goal is to be the best in customer service, and putting customers needs first is the only way in which this can be accomplished.

3. HAVE A SERVICE ATTITUDE.

Listen closely, say 'thank you' smile and be genuine. After all, our customers are the reason for our businesses' existence.

4. PROVIDE SOLUTIONS.

Remember that our intention is to provide customers with answers to their questions and solutions to their problems, not just to provide products.

5. PROVIDE PROMPT CREDIT.

Each customer should receive their credit justification within 96 hours of the agreement to provide one.

6. PROVIDE EMERGENCY SERVICE.

An Electromec contact to be available for the customer 24 hours a day, 7 days a week, 365 days a year.

7. ALERT SHORT ORDERS.

Calling ahead helps the customer to plan, and avoids the annoyance and expense associated with an unexpected short order delivery.

8. RETURN CALLS PROMPTLY.

A customer should receive a response within 60 minutes of their call, 100% of the time. No exceptions.

9. PROVIDE PERSONAL SERVICE.

Make sure a person, rather than a recording, greets every customer when they place a telephone call to your location during regular business hours. It only makes sense to build on, and maintain the relationships that are a fundamental part of selling.

10. PROVIDE 24 HOUR SERVICE.

Have an after hour recorder or answering machine available to take orders 24 hours a day.

11. PROVIDE ASSISTANCE.

If a location has a sale for a product, but does not have the product in stock, another branch

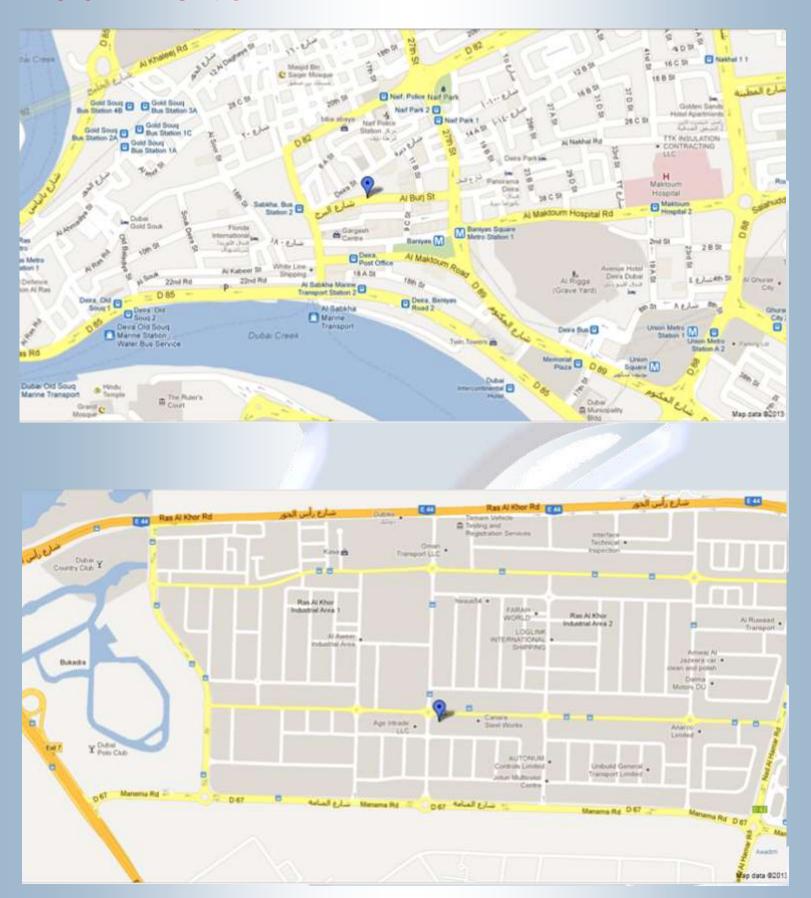
that does have the product should always furnish it to the requesting one.

12. TREAT EVERYONE EQUALLY.

The above Commitments apply to all of our customers, not just the ones at your particular location.

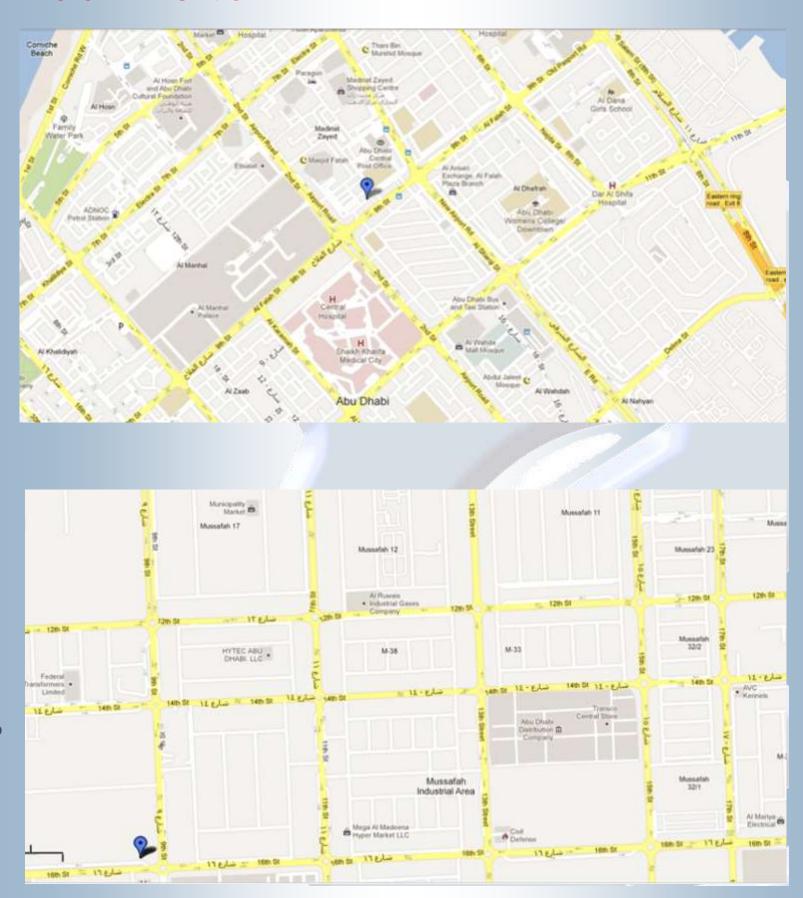
ELECTROMEC CO LLC

LOCATIONS



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THE FUTURE EXPANSION





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