



**Dolmen**  
Destination Management

دولمن للسبابة (ش.ذ.م.م.)  
Dolmen Tourism L.L.C.



# Idea

Dolmen Tourism is based on a deep appreciation for the beauty of the UAE, We have our office in Karachi as well which established in 2010 where we cater & provide UAE inbound tourism services to more than 300 Travel Agents & Tour Operators in a very proficient style

## Vision

To advance the pioneering efforts of Dolmen Tourism, aiming to be a market leader in professionalism and business excellence within the UAE Visa & Tourism industry

## Mission

To provide the finest quality of service, showcasing our unwavering dedication and commitment to culture ensuring total satisfaction for clients, associates and the team

## Métier

To provide inbound travel to UAE offering a wide range of services designed to meet the demands of luxurious business and leisure travelers



# Structure

Strategically located in the center of Dubai within a close proximity to Dubai international airport, Dolmen Tourism, is easily accessible to both clients and suppliers.

Designing an open-office space with an authentic Middle Eastern corporate theme helped us create a harmonious and enjoyable working atmosphere while stimulating the freedom to communicate in a positive environment.

Using the latest technology as a backbone to deliver efficient solutions to our clients by employing the latest equipment and software striving to make operations run even smoother.

Providing vehicles ranging from Luxury to budget cars, vans and minibuses allowing us to maintain high standard transportation services.

Processing UAE visas locally through an internal system connected directly to Dubai Immigration allowing for an easy application for any visa request with the minimal required supporting documents, easy monitoring system and fast processing time.



# Team

Employees are the heart of Dolmen Tourism working with professional integrity, reputability and proactivity to ensure a quick and accurate response to each inquiry.

Our managers and team leaders are chosen carefully in accordance with their level of education, experience and leadership skills to lead our team of professionals to greater company achievements.

By attending training courses and workshops, the team of Dolmen Tourism is always up to date with the latest management and customer service skills to provide the highest standard of service excellence including a thorough knowledge of the local market.

Dolmen Tourism is always operating with a friendly and multilingual team on hand to assist 365 days a year.

Sat - Thu: 9 am - 7 pm

Fri, Public Holidays





# Services

Known for its rich culture and genuine Arabian hospitality, the UAE enfold a hybrid of sand dunes, mountainous landscapes, vast beaches and a vibrant dichotomy between traditional communities and modern urbanism. Its successful developmental strategy and fine infrastructure have furnished a strong foundation for tourism facilities with a range of elegant hotels, a variety of shopping malls, a myriad of cuisines, entertainment parks and more.

The UAE is almost a yearlong land of sunshine with a twist of multiculturalism and a pivotal business hub. This enterprising heterogeneity creates a comfortable as well as a high level of safety in the country, which in turn give rise to the UAE as a tourism destination.

We at Dolmen Tourism have gained the experience of what the UAE can offer. Our research has empowered us to set up a variety of services to coincide with the visitor's requests:

## **Hotel**

Dolmen Tourism has a list of 250 well-chosen hotels and hotel apartments around the UAE, the selection is based on location, service quality, popularity and reliability. This selection process was carried out for an aim to offer a suitable variety for all client requests. We therefore provide accommodation for business or leisure trips with either a limited or open budget, while taking into account the number of travellers whether it is an individual, family or a group.

## **Visa**

Our link to Dubai Immigration system makes the process of obtaining a visa to the UAE quite simple, since we ask for the minimum required documents, reasonable fees and take little time to process the application. The entire process is done in-house and follow-ups of the visa status can be tracked through our local system.

## **Transfer**

We highly focus on vehicle maintenance biennially to ensure high standards of hygiene and service. Our friendly presentable chauffeurs are fully trained to welcome guests and arrange transfers to various destinations around the UAE.

## **Meet & Assist**

Meeting and assisting our guests is a service we happily provide in any location in the UAE, various packages are also available for Airport assistance in order to expedite airport procedures from passport control to luggage claims. Our guests are assisted with a VIP service to a private lounge and special care is provided for the disabled and seniors.

## **Tours & Excursions**

Dolmen Tourism fashioned a high quality range of tours and excursions where culture, adventure and leisure meet to appeal to a wide range of tourists. We offer a variety of activities like sightseeing, safaris, marine and aerial tours along with other entertaining and special excursions.

Our tours spread to Dubai, Abu Dhabi, Sharjah, Ajman, and Fujairah, accommodating individual tourists or a group of any size. Our guests can enjoy up to 48 different types of excursions ranging from city tours, desert safaris, yachts, cruises, helicopter, seaplane, hot air balloon, entertainment parks, cultural tours and much more.

Transportation can be arranged anywhere around the UAE with our comfortable and well-maintained vehicles. A team of well-informed tour guides (several languages available) are there to make sure each guest gets the best out of the experience.

Special tours and excursions can also be customized based on the guest's desire and interest.

## **Vehicle & Chauffeur**

Vehicle and chauffeur service can be arranged to and from anywhere around the UAE. We provide a variety of average priced cars, fancy rides, vans, mini buses or buses for a large number of people.

Dolmen Tourism aims for a high quality of vehicles and ensures regular maintenance and model renewal every 2 years. Our utmost concern is for the vehicles to remain at an excellent level of cleanliness in order to satisfy our guests. The chauffeurs on board are always presentable and friendly with a high level of professionalism and well-informed knowledge about the country.

## **Vehicle Rental**

We provide vehicle rental services for a variety of budget, luxury cars or vans for a long or a short term rent. Prices are competitive and the vehicles are in excellent conditions and not older than 2 years. We have easy booking procedures and replacement services as well. Delivery of the requested vehicle to any point in the UAE is also available.



# Where we shine

- Providing an all-inclusive tourism enterprise where all guest demands can be met.
- Offering a well-selected range of 250 hotels and hotel apartments around the UAE.
- Incorporating a turnkey online system for express visa procedures.
- Owning a private well-maintained fleet of vehicles.
- Providing a transportation service which is accessible from any location in the UAE for any number of passengers.
- Covering all major tourism sites around the UAE.
- Providing flexible tours and excursions which can accommodate a single guest or a group of any size.
- Offering a high quality Vehicle and Chauffeur services.
- Offering a well maintained variety of budget and luxury vehicle rentals.
- Operating 365 days a year and working an average of 10 hours a day.
- Prioritizing quality control and customer support to ensure high level of service.
- Comprising of a fully qualified, dedicated and knowledgeable team to run our operations.
- Customizing premium and VIP packages upon client request.
- Having a 5-year experience in tourism, client demands and the local market.
- Providing simple procedures for bookings and payments.



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