

COMPANY PROFILE

ENSTAR LOGISTICS LLC



About us

EMSTAR LOGISTICS LLC is a leading Courier company offering high quality, reliable and cost effective Freight and Courier services in UAE.

EMSTAR LOGISTICS LLC, established in 2008 and later acquired in 2012 by Arifa Group, a reputable diversified company which is into Construction, Manufacturing of Aluminium foil container, Healthcare, Consumer goods with branches in Bahrain, India and Singapore. As a fast growing courier and freight company, we are dedicated to providing a comprehensive logistics solution to facilitate our clients' every requirement. We pride ourselves as a company with unmatched knowledge about the local market that studies the needs of the customer and then solutions that best suit their needs. We have excellent competencies in striving sectors such as Construction, Financial Services, Manufacturing, Telecommunications, Government Agencies, Oil & Gas and many more.

As a diverse end-to-end logistics solutions provider, we offer a range of expertise aimed at helping customers re-engineer and re-invent their business to compete successfully in an ever-changing marketplace, with the final objective of sagely and promptly delivering all our customer consignments as expected.

Our business has developed through our reputation for close, personalized working relationships with all our customers, ensuring we always satisfy their need and expectations.

“We recognize our responsibility to support and care for the communities in which we are privileged to operate and from which we draw our greatest asset.”

Our Team

At EMSTAR LOGISTICS LLC, we have taken great care to build the best team in the industry with our long-term vision in mind.

Our founder created an atmosphere of stability, innovation and corporate responsibility and every member of our team takes those principles to heart.

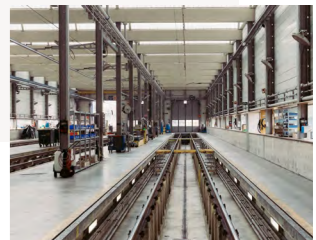
The foundation of our company starts with its employees, the key players in the day-to-day operations. We are lucky to have a great team supporting

us. We have more people to help serve you better!

Our staff includes full-time professional high-energy, high-integrity, solution-centered employees who are experienced in courier and freight transportation, logistics, warehousing and well skilled to provide exceptional customer service to our customer. Our professional and education experience spans a wide range of world-renowned companies and educational institutions.

The main services we provide are:

- Customs broker
- Sea cargo service
- General warehousing
- Letter and post times delivery
- Cargo packing
- Air cargo service
- Sea shipping lines agents
- Parcel and document delivery



Core Values



Ethics:

We are uncompromising in our integrity, honesty and fairness.



Teamwork:

We seek to be trusted business partner to our clients. We believe that working closely together we can achieve the goals of all concerned. People: we inspire each other with important work, full of purpose and challenging development



Safety and Health:

The complete safety of our workers from harm is one of the greatest keys to our success and we provide a healthy work environment.



Quality:

We are passionate excellence and doing our work right the first time. Our reputation depends on our delivered value in the eyes of our customers and community.



Relationships:

We build positive, long-term relationships with our customers, joint-venture partners, suppliers and colleagues that are built on trust, respect and collaboration.



Culture:

We actively build a diverse, inclusive and collaborative work environment where all views are welcome, openness is encouraged and teamwork and merit are cornerstones. We are proud of what we do and how we do it and we enjoy doing it.



Sustainable community:

We support the causes our host community and believe in the communities we live and work in. We improve the quality of life in communities where we work by respecting local cultures, engaging local people and protecting the environment.

EMSTAR LOGISTICS LLC conduct charter

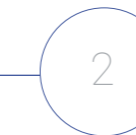
At EMSTAR LOGISTICS LLC, we fulfil our mission, "To provide high quality Freight and Courier services that surpass our customers expectation at most affordable prices in an environment where our clients feel safe, secure and valued, while conducting ourselves with honesty, integrity, reliability, professionalism and peace of mind." we comply with laws, regulations and rules regarding global corporate activities and act with the highest ethical standards and a good social conscience.

We fulfil our corporate social responsibility (CSR) by actively responding to dynamic society and enacting improvements for corporate value.



Principle 1

We conduct business in an ethical, fair and competitive manner and maintain a professional relationship with our stakeholders.



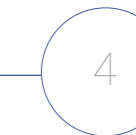
Principle 2

We diligently address customers' need but providing beneficial, safe and high quality Freight and Courier services.



Principle 3

We contribute to the development of the local economy and society by being respectful to all international norms which include human rights, various cultures and customs.



Principle 4

We respect diversity in the personal values, qualities and individuality of our employees and ensure a safe and good working environment that does not tolerate inappropriate treatment such as discrimination or harassment.

Quick facts about EMSTAR LOGISTICS LLC

- EMSTAR LOGISTICS LLC is a leading Freight and Courier service in the UAE.
- It was established in 2008.
- It was acquired by Arifa Group in 2012.
- It has its background and extensive experience in Freight and Courier services.
- It runs 24/7 customer services.
- It provides professional and customer service by highly motivated team.



Mission

To provide high quality Freight and Courier services that surpass our customers' expectations at most affordable prices in an environment where our clients feel safe, secured and valued.

We are committed to providing the highest level of professionalism, service response, and quality products. We are committed to the success of our customers and business partners.



Vision

To be the world leading Freight and Courier company that serves their customers' needs with honesty and integrity and become the company of choice, pursuing excellence through dedication, experience and disciplined employees with an ongoing passion to deliver quality, timely and profitable services.



Our Purpose

- We serve our clients, our employees and our community by turning visions into reality.
- We serve our customers by delivering high quality Freight and Courier services according to our clients' unique vision and needs.
- We serve our employees by providing an opportunity to develop, grow and provide for their families.

Are you thinking to delivery items across to the particular destination within the short period?

Take help of the reliable courier company. These agencies are replacing the postal service due to their extensive advantages

Whether you want to send the parcel to the same location or across the country, the couriers are really very helpful. They work in various sectors, transferring with care and items accuracy.

They maintain parcel's quality when sending from one place to another. In the case of emergency, these companies provide

the services of same day delivery as well. EMSTAR LOGISTICS LLC offers timely services to its customers in a cost-effective manner and because of taut competition in the industry, they offer exclusive services to their customers. They offer personalized and customer-centric services to their clients.

Here are some of the benefits of hiring EMSTAR LOGISTICS LLC:

1

Services on Time:

One of the greatest benefits of taking help of EMSTAR LOGISTICS LLC is that you can send the items to the desired location on time. On a contrary, when you are talking about the postal service, it takes a lot of time to send parcels from one place to another. Most of the people in these days are too busy in their work sector and a little delay in delivery time can affect the production to a greater extent. Thus, if you want to send your parcels and important documents to the customer on time, take help of EMSTAR LOGISTICS LLC.

2

Reliability:

Another benefit of hiring EMSTAR LOGISTICS LLC is that you can send the items without thinking of damage or any time of breakage. This is very important in these days. They are sending the parcels with care and in the same location. Reliability is the main reason most of the businesses are depending on EMSTAR LOGISTICS LLC.

3

Safety and Security:

EMSTAR LOGISTICS LLC ensure safe handling of valuables from pickup to delivery. Usually, they provide coverage for the items whereby they responsibility for any damage or complain. More to this, they are dependable to handle essential documents safely and securely.

4

Several Types of Delivery:

EMSTAR LOGISTICS LLC provides several options for delivery like same day, international and emergency delivery. These are not possible in the case of postal services. Whether clients are looking for same day delivery in the case of emergency or want to send items to other country crossing the borders, they are always ready to satisfy the need.

5

Having GPS Tracking Facility:

One of the modern benefits of using them is that they are having GPS supported tracking facility to help customer to track goods. They use GPS tracking technology to make sure the customers with quick efficient and high-quality services. This is very helpful for the customers to locate their parcel.

6

Cost-effectiveness:

Using EMSTAR LOGISTICS is reasonable than any other options. Though emergency delivery requires more money as compared to other options, but as a whole, EMSTAR LOGISTICS LLC saves thousand of dollars.

The benefits of utilizing EMSTAR LOGISTICS LLC cannot be emphasized enough. The company comes in handy when receiving and sending parcels to different locations. Also, it saves time for both parties and guarantees the safety of packages throughout the shipping process.

Contact us



info@emstarcourier.com



+ 97142850010



Al Falasi Warehouse no. 1
Next to CMS
Al Quoz - 4
Dubai, UAE



+ 97142850012